Type of Service: External



1. Conduct Chemical Analysis

Analyze water samples for the following parameters:

Hardness, Total (titrimetric)

Dissolved silica

pH Cd, Cr, Co, Cu, Fe, Mn, Ni, Pb, Zn,

Ca, Mg, Na, K (AAS)

Conductivity Acidity (titrimetric)

Total solids dried at 103°C-105°C Alkalinity (titrimetric)

TDS dried at 180 °C Fluoride (ISE Method)

TSS dried at 103 °C -105 °C

Orthophosphate (double-reagent

method)

Services offered for other samples:

Moisture

Ash in food powder at 550°C

Ascorbic acid (HPLC)

Caffeine in coffee & tea (HPLC)

Ethanol in water (GC-FID)

Rotary evaporation (50-60°C)

Conduct **spectral scan** using the following instruments:

UV-Visible spectrophotometer

FTIR (transmission, DRS, ATR)

<u>Citizen's Charter Handbook Template</u>					
Office or Division:	Analytical Services Laboratory (ASL), Institute of Chemistry (IC)				
Classification:	Highly Technical				
Type of Transaction:	Government to Government, Government to Citizen, Government to Business				
Who may avail	Students, Other (Students, Other Government Office, Business			
CHECKLIST OF RE	QUIREMENTS	WHERE TO SECURE			
Consultation for the Requirements of Samples for Analysis Accomplished Request for Analysis		ASL			
Form					
3. Proof of payment		UPD Cash Office			
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
Submit sample(s) and accomplish appropriate Request for Analysis Form	1. Check accomplished Request Form and sample(s) 1.1. prepare charge slip 1.2. label the samples 1.3. endorse sample(s) to designated Laboratory Personnel	None	15 Minutes	Laboratory Personnel ASL	
Pay appropriate service fee	2. Receive payment and issue Official Receipt (OR)	Refer to Table of Fees	15 Minutes	UPD Cash Office	
	2.1. Perform requested chemical analysis	None	Refer to Table of Turn-over of Results of Analysis	Laboratory Personnel ASL	
3. Claim Certificate of Analysis (CoA) for the requested analysis	3. Release CoA for the requested analysis 3.1. make a duplicate copy for filing. 3.2. make the client sign in the claimed CoA logbook.	None	10 Minutes	Laboratory Personnel ASL	

4. Accomplish
Customer Survey
Form

4. Receive accomplished Customer Survey

None

5 Minutes

Laboratory Personnel ASL

TABLE OF FEES				
	Fees per Sample (PHP)			
Parameter	Non-UP students and researchers/ other government agency	Small private company	Big private company/ multinationals	
Hardness, Total	465	697	836	
рН	264	396	474	
Conductivity	264	396	474	
Total solids dried at 103°C-105°C	509	662	794	
TDS dried at 180 °C	547	711	853	
TSS dried at 103 °C -105 °C	488	634	761	
Orthophosphate (double-reagent method)	399	599	720	
Dissolved silica	923	1385	1663	
AAS				
Acid digestion	764	1025	1229	
Cd	355	490	588	
Cr	355	490	588	
Со	355	490	588	
Cu	355	490	588	
Fe	355	490	588	
Mn	355	490	588	
Ni	355	490	588	
Pb	355	490	588	
Zn	355	490	588	
Ca	397	553	663	
Mg	397	553	663	
Na	514	730	875	

<u>en s Charter Handbook Template</u>			
K	514	730	875
Acidity	433	650	780
Alkalinity	446	669	802
Fluoride (ISE Method)	547	822	985
Moisture			
by vacuum	402	603	722
using convection oven	316	474	569
Ash at 550°C	763	1024	1230
Ascorbic acid (HPLC)	3790	4210	4841
Caffeine in coffee & tea (HPLC)	3790	4210	4841
Ethanol in water (GC-FID)	3025	3872	4477
Rotary evaporation (50-60°C) per 250 mL sample	185	185	185
Spectral scan:			
UV-visible spectrophotometer	345	517	621
FTIR			
Transmission or DRS	2000	2780	2860
ATR	1500	2085	2145

- Full payment required before analysis is started. Payment in check should be addressed to **Institute of Chemistry Trust Acct. No. 9774121-499-450**.
- Prices are subject to change due to price changes of consumable reagents (e.g. CRM) and others.

Analysis	Regular Turn-over (No. of Working Days		
Rotary evaporation	5		
Other services	15		

2. Conduct Training Course

Provide training course on Laboratory Staff Basic Skills and equipment use (FTIR and AAS).

Office or Division:	Analytical Services Laboratory (ASL), Institute of Chemistry (IC)		
Classification:	Complex		
Type of Transaction: Government to Government, Government to Citizen, Government to Business			
Who may avail:	Researchers, Other Government Office, Business		

CHECKLIST OF REQUIREMENTS			WHERE TO SECURE			
1.	Letter of request		ASL			
2.	2. Proof of payment		UPD Cash Office			
3.	Accomplished evaluation form		ASL			
	CLIENT STEPS AGENCY ACTION		FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE	
1.	Submit a letter of request indicating the number and name of participants.	Enlist participants in the preliminary list of attendees	None	15 Minutes	Laboratory Personnel ASL	
2.	Pay registration fee	Receive payment, issue Official Receipt (OR)	PHP 5,000.00	15 Minutes	UPD Cash Office	
3.	Attend training course proper	Facilitate training course	None	2 days	Laboratory Personnel ASL	
4.	Accomplish training course evaluation form	Collect accomplished evaluation forms	None	10 Minutes	Laboratory Personnel ASL	
5.	Receive Certificate of Attendance/ Completion	5. Distribute Certificates of Attendance/ Completion	None	10 Minutes	Laboratory Personnel ASL	
		PhP 5,000.00	2 Days and 50 Minutes			